

CODE OF CONDUCT

Ethical Chapter

Total is committed to growing its business based on shared values and common principles that clearly assert its ethical standards and accountability of all its businesses.

In particular, Total is accountable to:

- Its shareholders, with the objective of striving to ensure a good return on their investment and providing them complete and transparent information on a regular basis.
- Its employees, with attention to their professional development and the promotion of health and safety in the workplace.
- Its suppliers and partners, in accordance with clear contract terms and conditions. The Group expects them to comply with the principles and behaviours described in its Code of Conduct.
- The civil society. Total contributes to the social and economic development of the countries in which it operates, in compliance with local legislation and regulation. It is committed to protecting the environment and respecting local cultures.

Total respects the principles of free competition and rejects any form of corruption.

It does not intervene in the political processes of the countries in which it operates.

It is actively involved in environmental stewardship as part of its clear-cut commitment to sustainable development.

Total expects the Group's employees to make a positive contribution to the Group's ethics policy, which they carry out in the course of their daily routine. It therefore requires the Group's employees to adhere to the core values and principles expressed in the Code of Conduct. In particular, this involves:

- To strictly abide by all applicable legislation and regulation.
- To diligently apply the health, safety and environment rules.
- To build clear and honest relationship with customers, suppliers and associates.
- To ensure confidentiality of business information.
- To act with loyalty and integrity towards the Group by avoiding conflicts of interest and insider trading.
- To refrain from intervening the political arena of the countries in which they have no civil rights.
- To contribute to a positive working team environment.